

Rockingham Group® **INSURANCE SINCE 1869**

Rated A (Excellent)
by A. M. Best Company

Agents conveniently located
throughout Virginia and Pennsylvania

2014

Annual Report to our Policyholders

Board of Directors

- Gene P. Berry Indianapolis, IN
- Stephen C. Fogleman Alexandria, VA
- H. Roger Higgins, III Charlottesville, VA
- Anne B. Keeler Staunton, VA
- Robert L. Lyon Harrisonburg, VA
- Timothy G. O'Shea Richmond, VA
- Christopher S. Runion Bridgewater, VA
- Pamela L. Turner Charlottesville, VA



The Rockingham Group is a proud
member of the following:



Helping People...
It's What We Do.



633 East Market Street, Harrisonburg, VA 22801
540-434-5344 or 800-434-7736
RockinghamGroup.com

ROCKINGHAM'S 2014 RESULTS

Dear Policyholder,

We understand that for many customers, purchasing insurance is a necessary evil. In most states, automobile liability coverage is required to operate an auto and a homeowners or farmowners insurance policy is required by banks as a prerequisite in obtaining and keeping a mortgage. Insurance may feel like an expense with no real benefit. People buy insurance with the hope that they will never need it.



In a typical year, about 10% of our customers contact us for assistance with a loss that they have experienced. And as you might expect, the impact of those losses on our customers lives range from a minor inconvenience to those having experienced a catastrophic event. Last year, we answered the phone within 8 seconds, 98.3% of the time. We measure how long it takes to answer a call because we know that when you need to reach us, seconds count and minutes can seem like hours. Once we start working on a claim, we are focused on making sure that our policyholders are given regular updates, understand the claims process, and we work with them for a fair settlement. In 2014, our customers rated our performance in handling claims well, with 96% giving us a satisfactory rating.

We do this because our business is about helping others. Rockingham Group is a regionally-based company and our employees and agents are active citizens in the communities in which they live and serve. This local connection serves as a constant reminder that we are here to help provide peace of mind to our customers.

An insurance company is only a help to its policyholder if it has the financial ability to pay claims when they are presented. I am pleased to report that our A rating with the A.M. Best company was reaffirmed. With over \$60 million of surplus to pay claims, we have the long-term financial stability to protect your future.

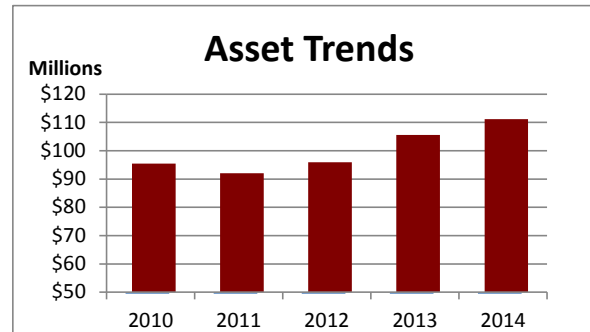
On behalf of our board of directors, leadership team, employees, and agents, we recognize the confidence you have entrusted in us and appreciate the opportunity to serve you.

Robert L. Lyon
President & Chief Executive Officer

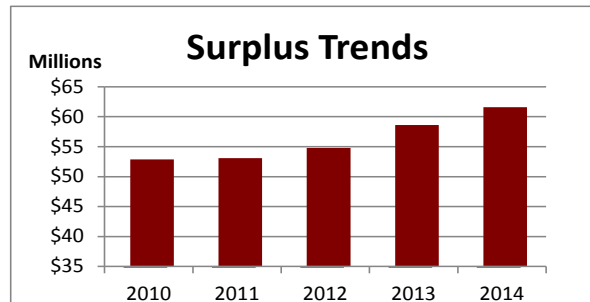
ROCKINGHAM GROUP*

Consolidated Balance Sheet
December 31, 2014 and 2013

ASSETS:	2014	2013
Bonds	\$ 67,011,145	\$ 57,080,654
Common stocks	23,412,699	25,151,020
Cash & short-term investments	5,742,039	8,195,628
Real estate	902,131	974,739
Assessments & premiums due	7,229,697	6,649,060
All Other	6,894,580	7,579,448
Total Assets	\$ 111,192,291	\$ 105,630,549



LIABILITIES & SURPLUS:	2014	2013
Net unpaid losses & unpaid loss adjustment expense	\$ 13,713,485	\$ 13,531,453
Premium unearned	23,263,702	20,615,490
All Other	12,618,642	12,890,697
Total liabilities	49,595,829	47,037,640
Surplus (Policyholder safety fund)	61,596,462	58,592,909
Total Liabilities & Surplus	\$ 111,192,291	\$ 104,840,388



Buffamante Whipple Buttafaro, P.C. conducts an annual independent audit of the companies' results.

*Rockingham Mutual Group, Inc. is the parent company of the Rockingham Group which includes Rockingham Group, Inc., Rockingham Insurance Company, Rockingham Casualty Company, and Rockingham Mutual Service Agency, Inc.